**NORTH WALSHAM TOWN COUNCIL**

**Subject Access Request Form**

**Adopted by the Council at its meeting held on 15.12.20**

Council Name: NORTH WALSHAM TOWN COUNCIL

Council Address: 18 King’s Arms Street, North Walsham Norfolk NR28 9JX

Email Address : admin@nwtc.org.uk

Telephone numbers: 01692 404114

Contact: The Data Protection Officer (Deputy Town Clerk) – Ms T Foster

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| --- | --- |
| Process to Action |  |
| Name of requester(Method of communication)Email AddressPhone numberPostal Address |  |
| Date Subject Access Request made |  |
| Is the request made under the Data Protection Legislation | Yes | No |
| Date Subject Access Request action to be completed by(One month after receipt time limit) |  |
| Extension to the date of reply requested (An extension of another two months is permissible provided it is communicated to the subject within the one month period) | Yes | No |
| Extension date advised to the Subject Requester and method of contact  |  |
| Identification must be proven from the below list:Current UK/EEA PassportUK Photocard Driving Licence (Full or Provisional)EEA National Identity CardFull UK Paper Driving LicenceState Benefits Entitlement DocumentState Pension Entitlement DocumentHMRC Tax Credit DocumentLocal Authority Benefit DocumentState/Local Authority Educational Grant DocumentHMRC Tax Notification DocumentDisabled Driver’s PassFinancial Statement issued by bank, building society or credit card companyUtility bill for supply of gas, electric, water or telephone landlineA recent Mortgage StatementA recent council Tax Bill/Demand or StatementTenancy AgreementBuilding Society Passbook which shows a transaction in the last 3 months and their address |  |
| Verification sought that the Subject Access Request is substantiated  | Yes | No |
| Verification received  | Yes | No |
| Verification if the Council cannot provide the information requested  | Yes | No |
| Is the request excessive or unfounded?  | Yes | No |
| Request to be actioned | Yes | No |
| Fee to be charged (Subject Access requests must be undertaken free of charge to a requester unless the legislation permits a reasonable charge) | Yes | No |
| If the request is to be refused, action to be taken and by whom. |  |
| Changes requested to data/ or removal |  |
| Complaint Process(Where a requestor is not satisfied with a response to a SAR, the council must manage this as a complaint) |  |
| Completion date of request |  |
| Date complaint received by requested and details of the complaint |  |
| Date complaint completed and outcome  |  |

Categories of Data to Check

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Data  | Filing Cabinet  | Laptop | Checked | Corrected/Deleted | Actioned by  |
| HR |  |  |  |  |  |
| Democracy  |  |  |  |  |  |
| Statutory Function |  |  |  |  |  |
| legal |  |  |  |  |  |
| Business  |  |  |  |  |  |
| Legal requirement |  |  |  |  |  |
| General Data |  |  |  |  |  |
| Consultation Data |  |  |  |  |  |
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| The NWTC **General Privacy Statement** explains how we use your personal data, store it securely and how you can exercise your rights. All data will be destroyed in line with our **Retention & Disposal Policy** |

***Please return form to - 18 Kings Arms Street, North Walsham NR28 9JX or email to - admin@nwtc.org.uk***